

NORDYNE

Warranty effective for equipment manufactured after January 1, 2025.

AIR HANDLER AND COIL THREE YEAR LIMITED PARTS ONLY WARRANTY

If any part fails due to a defect in material or workmanship within the Warranty Period (defined below), a replacement part will be provided free of charge except for the freight and refrigerant costs which are the owner's responsibility. Nordyne will not pay for parts purchased in the field from other than a Nordyne distributor. The owner is responsible for all labor charges. Replacement parts are warranted only for the balance of the original Warranty Period. The "Warranty Period" is 3 years.

Equipment installed with a properly matched outdoor unit carries the outdoor unit's warranty.

THIS LIMITED WARRANTY NOT VALID FOR COMMERCIAL USE – SEE BELOW.

CONDITIONS AND EXCLUSIONS:

1. Nordyne indoor air quality products that can operate without the indoor furnace, coil or air handler such as stand-alone air cleaners, window air conditioning and humidifiers are excluded from this limited warranty.
2. Equipment ordered over the internet, other than from the manufacturer, is not covered.
3. This Nordyne equipment and/or Nordyne accessories must be installed by a licensed or otherwise qualified dealer or contractor, and must be installed in accordance with Nordyne's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
4. This equipment must be operated in accordance with Nordyne's operating instructions provided with each unit. The product must not be misused.
5. The equipment's rating plate must not be removed or defaced.
6. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, etc. are also excluded from warranty coverage.
7. The units must be installed and located in the 50 United States or Canada. Puerto Rico and Mexico are excluded.
8. This warranty does not apply to parts that fail as a direct result of environmental influences.
9. This limited warranty does not cover failure due to accident, misuse, abuse, faulty installation, or adjustments to appliance controls required to adapt the appliance operation to the structure size, geographic location, or fuel supply, adjustment to the heat anticipator on the thermostat, Nordyne does not guarantee the temperature difference between the inside and outside of the structure. This limited warranty does not cover normal maintenance, such as filter replacement, fuses, etc.
10. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. Nordyne is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
11. Failures to equipment or compressors due to incorrect refrigerants used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
12. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
13. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.

THERE ARE NO OTHER EXPRESS WARRANTIES, EXCEPT AS SET FORTH ABOVE. Any implied warranties of merchantability or fitness for any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts. Under no circumstances shall Nordyne be liable for incidental or consequential damages resulting from breach of any express warranty or implied warranty including the implied warranties of merchantability or fitness for a particular purpose. **However, some states do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.** This limited warranty gives specific legal rights, and you may also have other rights which may vary from state to state.

Buyer protection plans are available through your Nordyne dealer. This plan provides you with additional years of service protection including labor. The buyer protection plan must be purchased and submitted within one(1) year from the date the equipment was installed. Contact your Nordyne dealer in your area for more details.

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale for the equipment or other evidence of purchase to establish the original date of purchase and proof of ownership. If you suspect a defect in your equipment or are in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact a Nordyne dealer or Nordyne distributor in your area. If unable to obtain local assistance, please write or call:

Nordyne, LLC
Attn: Warranty Department
8000 Phoenix Parkway
O'Fallon, MO 63368
Warranty Department Phone: 1-800-422-4328

Limited Warranty for Commercial Use.

Commercial use of equipment changes the Warranty Period as follows:

Parts are warranted for a period of one year from the original purchase date.

All conditions and exclusions set forth above apply to this limited commercial use warranty.



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